#### Centrality II

## What is centrality?

- "prominence" or structural importance
- Influence, power, status, control, independence, information

## Minimum criteria

- Sabidussi
  - Adding a tie to node cannot reduce centrality
  - Adding a tie anywhere in network cannot reduce centrality of a given node
  - Etc
- Freeman
  - Must achieve maximum value for the center of a star

## Involvement in path structure

• Borgatti and Everett

## Assumptions of std measures

- Degree
  - Only paths of length 1 considered
- Closeness & betweenness
  - Only shortest paths counted
- Flow betweenness
  - Edge-independent paths of all lengths
- Eigenvector, katz, hubbell, bonacich etc.
  - Unrestricted walks

## Dimensions of similarity / difference

- Traversal type: geodesics, paths, trails, walks, independent paths etc
- Summarization type: sums, averages, minimums, etc.
- Traversal property: frequency or length?
  - The no. of traversals of various kinds that a node is involved in
  - The length of traversals that involve a node
- Node position: radial or medial?
  - Walks emanating from / terminating with a node
  - Walks passing through a node

## **Classification of Measures**

• Note: summarization type suppressed

Paths			
Trails			/
Walks			
Units	Radial	Medial	
	(emanating to/from node)	(passing thru node)	
Frequency	(a) degree, k-path centrality, reach, eigenvector, Hubbell, GPI	(c) betweenness, flow betweenness, proximal betweenness	
	Katz, Bonacich power, Alpha Centrality		
Length	(b) closeness, information, current flow closeness	(d) < no well-known measures >	

## Defining centrality – cont.

- Borgatti and Everett argued that centralities measure the involvement of nodes in the paths of the network
  - Radial measures count paths originating from (or terminating) at a node
  - Medial measures count paths passing through a node
  - Within these classes, measures differ based on what kinds of paths are examined
    - Shortest paths; Independent paths; Paths of length 1, etc

#### Expected values of flow outcomes

How do the assumptions of the measures match different kinds of real flow processes?

What are some things that flow through networks?

- Used goods
- Money
- Packages
- Personnel

- Gossip / information
- E-mail
- Infections
- Attitudes

#### Letters

- Example:
  - package delivered by postal service
- Single object at only one place at one time
- Map of network enables the intelligent object to select only the shortest paths to all destinations
  - (hopefully) travels along shortest paths (geodesics)

## Used Goods

- Canonical example:
  - passing along paperback novel
- Single object in only one place at a time
- Doesn't (usually) travel between same pair twice
- Could be received by the same person twice
  - A--B--C--B--D--E--B--F--C ...
  - Travels along graph-theoretic trails

## Money Exchange Process

- Examples:
  - specific dollar bill moving through the economy
  - Erdös itinerary
  - Any markov process
- Single object in only one place at a time
- Can travel between same pair more than once
  - A--B--C--B--C--D--E--B--C--B--C ...
  - Travels along unconstrained walks

## **Viral Infection Process**

- Example:
  - virus which activates effective immunological response (including preventing carrying) or which kills host
- Multiple copies may exist simultaneously
- Cannot revisit a node
  - A--B--C--E--D--F...
  - Travels along graph-theoretic paths

## Homeless Relative

- Examples
  - Obnoxious homeless relative who visits for six months until kicked out and moves to next relative
  - Personnel flows between firms
- In just one place at a time
- Doesn't repeat a node (bridges burned)
  - Travels along paths

## **Gossip Process**

- Example:
  - Confidential story moving through informal network
- Multiple copies exist simultaneously
- Person tells only one person at a time\*
- Doesn't travel between same pair twice
- Can reach same person multiple times

\* More generally, they tell a very limited number at a time.



#### Which processes are off-the-shelf centrality measures appropriate for?

No. of edges incident upon a node Degree: **Closeness:** Sum of geodesic distances to all other nodes Betweenness: Share of geodesics that pass through given node No. of walks emanating from node, wtd inversely by length Eigenvector:



## Two questions

- What if we use a centrality measure that is compatible with one kind of flow in a situation involving a different flow? E.g.,
  - Suppose you use betweenness, but what you are studying doesn't flow via shortest paths only?
  - What if what you are studying flows along multiple paths at the same time? Betweenness assumes a single path ...
- How do the standard measures relate to our theoretical variables
  - The expected amount of time until arrival of flow at a node
  - How likely (how often) the flow reaches a given node

## Motivation

- Centrality often used to predict performance
  - More central nodes have better access to information, resources – whatever flows through network
  - "better" means
    - More likely to receive it
    - Receive it sooner
- Can we use standard measures of centrality for this?

## Simulation Experiment

- Given a network along which something flows
- Repeat 10,000 times:
  - Let traffic flow according to the rules of a given flow process
  - For each node, measure
    - Time. Time of first arrival at every node
    - Frequency. No of times arriving at each node
- Compare with standard centrality measures
- Repeat for different kinds of flow

#### **Illustrative Dataset**



Padgett & Ansell (1991). Marriage ties among Florentine families during the Renaissance (c) 2008 Steve Borgatti

#### Simulation Results

Frequency of Visits

Proportional to degree

Exa	ct match						
Nede	Freeman	Deelvege	Llomolooo	Used	Casain	Vinue	Manay
Node	Betweenness	Раскаде	Homeless	Goods	Gossip	VIIUS	woney
MEDICI	47.5	47.5	113.7	129.8	334.3	887.03	1155.1
GUADAGNI	23.2	22.8	74.9	73.8	252.2	513.35	827.9
ALBIZZI	19.3	19.2	41.5	48.5	185.0	285.37	665.9
SALVIATI	13.0	13.0	26.0	26.0	168.0	182.00	503.3
RIDOLFI	10.3	10.7	61.3	64.2	189.0	227.89	665.4
BISCHERI	9.5	9.5	60.9	58.6	189.0	257.23	664.7
STROZZI	9.3	9.7	78.1	84.8	295.6	435.10	827.5
BARBADORI	8.5	8.5	45.8	46.5	176.0	107.65	503.5
TORNABUON	8.3	8.2	58.2	59.8	189.0	222.97	666.1
CASTELLAN	5.0	5.0	64.5	64.7	188.7	277.20	665.3
PERUZZI	2.0	2.0	59.1	55.1	189.0	232.30	664.7
ACCIAIUOL	0.0	0.0	0.0	0.0	0.0	0.00	176.9
GINORI	0.0	0.0	0.0	0.0	0.0	0.00	176.8
LAMBERTES	0.0	0.0	0.0	0.0	0.0	0.00	176.6
PAZZI	0.0	0.0	0.0	0.0	0.0	0.00	177.2

Number of times token passed through each node en route from source to target

## Betweenness / Freq of Visits



Freeman betweenness underestimates importance of Strozzi family

## Frequency of Arrivals

- Freeman betweenness definition gives exact expected values for frequency of visits in *package delivery* process (transfer+geodesics)
  - And **only** the package delivery process
- Other kinds of flow have different outcomes
  - Strozzi family strongly undervalued by Freeman measure
  - Misidentification of topmost central actors
- Also as predicted, money exchange process (transfer+walks) yields scores exactly proportional to degree centrality
  - For that process, degree and betweenness are indistinguishable concepts

## Closeness / Time to Arrival

	_			Used	<b>.</b> .		
Node	Freeman	Package	Homeless	Goods	Gossip	Virus	Money
MEDICI	25	25.0	46.7	50.1	78.9	63.7	575.2
RIDOLFI	28	28.0	57.5	60.6	95.7	70.8	587.7
ALBIZZI	29	29.0	55.7	53.3	100.7	68.6	562.3
TORNABUON	29	29.0	56.4	58.1	98.2	70.0	584.8
GUADAGNI	30	30.0	53.7	54.8	109.3	68.8	575.3
BARBADORI	32	32.0	60.5	55.3	112.3	73.1	584.4
STROZZI	32	32.0	59.9	61.3	104.0	73.3	602.9
BISCHERI	35	35.0	61.1	63.9	111.6	74.1	599.0
CASTELLAN	36	36.0	58.3	64.6	125.8	73.3	599.2
SALVIATI	36	36.0	57.6	59.9	94.3	72.7	533.0
ACCIAIUOL	38	38.0	59.5	64.3	98.2	69.8	536.3
PERUZZI	38	38.0	61.3	67.9	111.3	75.4	603.7
GINORI	42	42.0	68.9	65.3	124.5	75.9	523.2
LAMBERTES	43	43.0	66.4	69.8	109.6	76.1	538.2
PAZZI	49	49.0	70.7	72.9	155.9	78.8	497.8

Units of time passed until node received token for first time

#### **First Arrival Times**



## **Closeness Asymmetry**



When traffic does not follow shortest paths, nodes on the right may reach the nodes on the left more quickly than the other way around



## Comparing in-flow and out-flow



## **Arrival Times**

- Like betweenness, Freeman closeness measure gives correct values in package delivery process, but not other processes
- Centrality measures on undirected graphs necessarily give same prediction for time until arrival as time to reach others, but in reality these are not the same
  - Proximity to hub is better for spreading than receiving

#### Which processes are off-the-shelf centrality measures appropriate for?

No. of edges incident upon a node Degree: **Closeness:** Sum of geodesic distances to all other nodes Betweenness: Share of geodesics that pass through given node No. of walks emanating from node, wtd inversely by length Eigenvector:



## Centralities as Statistical Models

- Given explicit model of flow process, centrality measures can be seen as expected values for node outcomes, e.g.,
  - first arrival times
  - freq of arrivals
- Off-the-shelf measures of centrality only appropriate for certain flow processes
- Analytic formulas for all flow processes not currently available
  - But can use simulation to estimate values

#### Answer:

- If what flows does so
  - through shortest paths only , and
  - can only follow one path at a time
- Then
  - The expected time until arrival at node k is proportional to the closeness centrality of node k
  - The expected number of times that node k is visited is proportional to betweenness centrality

#### **POWER VERSUS CENTRALITY**

#### **DIRECTED DATA**

## **Degree Centrality**

- Concept
  - Number of ties a node has
- Directed case
  - Indegree: colums sums of adjacency matrix
  - Outdegree: row sums
- Scatter plot:

Indegree →	Authority	High involvement		
	Low Apprentice involvement			
	Outdegree →			



## **Closeness Centrality**

- Concept
  - Distance from/to all other nodes
- Directed
  - Row and column sums of the distance matrix
- Problems
  - Directed graphs usually not connected. Many distances undefined
- Alternative
  - Sum reciprocals the distance matrix instead.
     Substitute zeros whenever a distance is undefined
  - Or count number of nodes reached

#### Betweenness

- Concept
  - How often a node lies along a geodesic path between two others  $\sum_{i=1}^{n} g_{iki}$
- Directed graphs

$$b_k = \sum_{i,j} \frac{g_{ikj}}{g_{ij}}$$

No adjustment needed

## Eigenvector

- Concept
  - A person is central to the extent they are connected to many people who are well connected (to people who are well ... etc)
- Directed graphs
  - (columns) A person has high status to the extent that they are nominated by many people who are themselves frequently nominated
    - Left eigenvector  $\mathbf{x'} \mathbf{A} = \lambda \mathbf{x}$  or  $\mathbf{A'} \mathbf{x} = \lambda \mathbf{x}$
  - (rows) A person has influence to the extent they influence many who themselves influence many
    - Right eigenvector  $A\mathbf{x} = \lambda \mathbf{x}$

## **Eigenvector for Directed graphs**

- Often not calculable
- Can give useless answers
  - Nets I and II give all zeros on left eigenvec for all nodes 2 ^
    - Nodes with 0 indegree have no status to pass along ...
  - In net III, nodes *a*, *b*, *c* and d
     d have same score, even
     though *a* has greater
     indegree



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## Alpha Centrality

- Same as eigenvector when applied to symmetric matrices, but better results when applied to non-symmetric matrices
- Basically same as measures by Katz and Hubbell
  - Right alpha centrality:  $\mathbf{x} = \alpha A \mathbf{x} + \mathbf{e} = (I \alpha A)^{-1} \mathbf{e}$ 
    - Assume **e** is vector of 1s
  - left alpha centrality:  $\mathbf{x} = \alpha A^T \mathbf{x} + \mathbf{e} = (I \alpha A^T)^{-1} \mathbf{e}$
- In left (right) alpha centrality ...
  - If  $\alpha$  is positive then a person gets a high score for receiving ties from (sending ties to) people with high scores
  - If  $\alpha$  is negative, then a person gets a high score for receiving ties from (sending ties to) people with low scores

## Katz Influence

- If i does not have a tie to j, i can still influence j by influencing someone who influences someone ... who influences j.
  - more chains from I to j, the more certain the influence,
  - but also the longer the chains the weaker the influence
- Given adjacency matrix R, the number of chains of length k is given by R<sup>k</sup>, so we need a sum like this: R<sup>1</sup> + R<sup>2</sup> + R<sup>3</sup> + ... except we want to weight the longer chains less
- A parameter α<sup>k</sup> (smaller than 1) can be introduced which goes to zero as k approaches infinity
  - $\mathbf{Q} = \alpha^1 \mathbf{R}^1 + \alpha^2 \mathbf{R}^2 + \alpha^3 \mathbf{R}^3 + \dots \alpha^\infty \mathbf{R}^\infty$
  - The row sums of Q give the total influence of a node on the network
- It turns out that when  $\alpha < 1/\lambda_1$  where  $\lambda_1$  is the largest eigenvalue of R, this series converges to  $\mathbf{Q} = (\mathbf{I} \alpha \mathbf{R})^{-1} 1$ , which leads to a row sum that is just 1 less than alpha centrality

## Singular Value Decomposition (SVD)

• Every matrix A can be decomposed as follows:

$$A_{n \times m} = U_{n \times m} D_{m \times m} V_{m \times m}^{T}$$

 We can approximate A with lower dimensionality k << m</li>

$$A_{n \times m} = U_{n \times k} D_{k \times k} V_{m \times k}^{T}$$

- A 1-dimensional solution:
- The u-scores and column scores can be written in terms of each other

D is a diagonal matrix of singular values

 $A = u\lambda^{1/2}v'$ 

 $u_i = \lambda^{-1/2} \sum_i a_{ij} v_j$  $v_j = \lambda^{-1/2} \sum a_{ij} u_i$ 

## Hubs and Authorities

- Run an SVD on an adjacency matrix A, and retain only the first dimension  $A = u\lambda^{1/2}v'$
- The u and v scores measure the extent to which a node is playing the role of a hub or authority respectively
  - The u-score (hub) measures the extent to which the node sends ties to nodes that have high v-scores (are authorities)
  - The v-score (authority) measures the extent to which the node receives ties from nodes with high u-scores (are hubs)

## Supply chain example

• Seller by buyer matrix



#### **KEY PLAYERS**

## Key Player Project Who are the key players in a network?

- It depends on ...
  - whether you are looking for individuals or ensembles
  - the purpose
- On the value of problemcentered research



Funded by the Office of Naval Research Thanks Rebecca Goolsby!

Borgatti, S.P. 2006. Identifying sets of key players in a network. *Computational, Mathematical and Organizational Theory*. 12(1): 21-34
Borgatti, S.P. 2003. The Key Player Problem. Pp. 241-252 in *Dynamic Social Network Modeling and Analysis: Workshop Summary and Papers*, R. Breiger, K. Carley, & P. Pattison, (Eds.), National Academy of Sciences Press.

# Why do we want to know who the key players are?

We want to <b>remove them</b> – to maximally <b>disrupt</b> the network	DISRUPT
We want to <b>help</b> them – in order to make network as a whole <b>function better</b>	ENHANCE
We want to identify key opinion leaders – to influence the network	INFLUENCE
We want to know who is in the know – so we can question or surveil them	LEARN
We want to remove them – to redirect flows in the network toward more convenient players pruning	REDIRECT

## Key Player Needs by Field

	DISRUPT	PROTECT	INFLUENCE	LEARN	REDIRECT
SECURITY	Who to arrest or discredit to disrupt ops	Who to <b>protect</b> among allied group	Who to turn or plant info with	Who is best positioned to know most	Who to remove to redirect flows
PUBLIC HEALTH	Who to immunize or quarantine		Who to select as PHAs for interventions	Who to study explain spread	
MANAGE MENT	Who to hire away from competitor	Who to give more of a stake in org to avoid turnover	Who to get on board before launching reorg		Who to add/replace to remove drag on good emps
MARKETING	Identify key critics to silence	Which happy users to empower	Identify key mavens to sell on your stuff	Identify key informants for focus	

## **KeyPlayer Research Objectives**

- Develop metrics to quantify potential disruption, influence, surveillance etc.
  - Off-the-shelf SNA measures not optimized for these tasks
- Develop combinatorial optimization algorithms and fast heuristics for maximizing metrics given solution parameters
- Predict what happens to the network postintervention

## The Design Issue

- By standard off-the-shelf measures of node centrality, node 1 is the most important player, but deleting it ...
  - does not disconnect the network
- In contrast, deleting node 8 breaks network into two components
  - Yet node 8 is not highest in centrality
- No off-the-shelf centrality measure is optimal for the purpose of disrupting networks
  - Nor any of the other specific purposes



### The Ensemble Issue

Structural redundancy creates need for choosing <u>complementary</u> nodes



• Choosing optimal **set** of *k* players is not same as choosing the *k* best players



#### Disruption Example – health context

- Which two people should be isolated from network to slow the spread of HIV?
  - KeyPlayer algorithm
     identifies the two
     red nodes



whites

Weeks, M.R., Clair, S., Borgatti, S.P., Radda, K., and Schensul, J.J. 2002.

Social networks of drug users in high risk sites: Finding the connections. AIDS and Behavior 6(2): 193-206

#### Caveats

- Strategy of disrupting networks by removing key nodes may be dangerous long-term
  - Ties grow back. Fragmentation strategy may effectively shape enemy networks into something even harder to contain
  - Best used to interrupt particular operation?



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#### Caveats

- Strategy of disrupting networks by removing key nodes may be dangerous long-term
  - Ties grow back. Fragmentation strategy may effectively shape enemy networks into something even harder to contain
  - Math model is limited



## Influence Example – health context



### Influence Example – mgmt context

• Major change initiative is planned. Which small set of employees should we select for intensive indoctrination? in hopes they will diffuse positive attitude/knowledge to others



## **Prospects and Levers**

- Objective
  - Use network influence models to maximize persuasive efforts
  - Illustrate how network perspective can be used to work with/through networks rather than against them
- Assumptions:
  - All nodes can be measured with respect to friendliness or unfriendliness to our cause (can be yes/no as well)
  - We know who influences whom
    - E.g., among physicians we have who receives referrals from whom

Borgatti, S.P. and Plant, E. 2008. Prospects and Levers. To be submitted to Social Networks

### Prospects

- Prospects are "unfriendly" nodes that are surrounded by (influenced by) "friendlies"
  - By activating the nearby friendlies, we can try to "turn" the prospect
- Simplest formulation:  $p_i = u_i \sum_{j} a_{ji} f_j$ 
  - $u_i$  refers to unfriendliness of prospect *i*,  $a_{ji}$  indicates extent that *j* influences *i*,  $f_j$  gives the friendliness of node *j*. A node *i* gets a high score if currently unfriendly but surrounded by many friendlies

neighborhood

- Metrics of prospectness provide a way of prioritizing who to go after first
  - Identifying the low hanging fruit

#### Levers

- Levers are friendly nodes that have influence ties to unfriendly nodes.
  - If activated, can be directed to try to "turn" the unfriendlies who are influenced by them
  - Metrics identify who to activate (e.g., by incentivizing) in order maximize contagion effect per resource dollars
- Simplest formulation:  $l_i = f_i \sum a_{ij} u_j$
- Incorporating indirect influence:  $l_i = f_i \sum \alpha^{d_{ij}} a_{ij} u_j$

 $u_i$  refers to unfriendliness of prospect *i*,  $a_{ji}$  indicates extent that *j* influences *i*,  $f_j$  gives the friendliness of node *j*.  $d_{ij}$  is the length of the shortest path from *i* to *j*.  $\alpha$  is a constant controlling attenuation of influence across long paths.